



## TERMS OF USE AND GENERAL CONDITIONS

The conditions and terms of use ("Terms") established below govern the relationship between INTER APOIO EDUCACIONAL LTDA. - ME, registered as taxpayers with CNPJ/MF under nº09.258.562 / 0001-04, headquartered at Rua Ernesto de Oliveira, nº 234, Cj.42, Jardim Vila Mariana, City of São Paulo, State of São Paulo, Zip Code 04.116 – 170, Brazil ("INTER"); the owner, among others, of the website www.inter.study ("Portal"); and users of its Portal (in the plural, "Users"; in the singular, "User").

By this Portal, INTER offers to the Users free distance courses, mentoring in international education, and other products and services related to the educational area.

### 1. WARRANTIES AND LIMITATION OF LIABILITY

1.1 Please read these terms and conditions carefully. By accessing this site and any pages thereof, The Users agree to be bound by the terms and conditions below. If the Users do not agree to the terms and conditions below, do not access this site, or any pages thereof.

### 2. IDENTIFICATION

2.1 To browse in public areas of the Portal, there is no need to be registered.

2.2 By accessing and/or using the Portal that is, its free courses, courses for subscribers, handouts, presentations, and other services offered in our Portal ("Services") – the Users agree to the Terms of Use, their clauses and Conditions, as detailed below.

2.3 In order to use some of the features of the Portal and to acquire the Services provided, the Users will need to complete a registration, preceded by the choice of a personal and non-transferable username and password. INTER, at that time, requests the Users supply some personal data, such as name, age and e-mail address, among other information.

2.4 His or her Digital Identification is valuable, and the User is responsible for maintaining its confidentiality and security. INTER is not responsible for any losses arising from the unauthorized use of their Digital Identification. Please contact INTER if the User suspects that his or her Digital Identification has been compromised.

2.5 While INTER is in possession of information or data of Users, it may provide said information or data to the competent authorities to collaborate in investigations or judicial proceedings, even if preparatory or precautionary, as permitted by law.

### 3. COPYRIGHT © Inter.Study 2017. ALL RIGHTS RESERVED

3.1 Copyright to the pages and on the screens displaying the pages, and to the information and material therein and in their arrangement, is owned by INTER unless otherwise indicated.

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3.2 All rights to the site are reserved to INTER. The use of services must be for personal and noncommercial use. The contents of this site may not be sold or distributed for profit, and any unauthorized modification, imitation, rental, or broadcast transmission is prohibited.

3.3 The same applies to the images and elements of brand identification of INTER, which cannot be used without prior written consent.

3.4 By submitting any content or information to the Portal, including texts, such as comments, discussion forums, communities, polls, tests, submissions to the doubts section, photographs, illustrations, videos, audio files, and other materials, the User hereby declares to authorize, in a free, non-exclusive, perpetual, global form, free of compensation, retention or indemnity, the use of the content by INTER, by any modality and support, for publication, reproduction, transmission, and communication to the public.

3.5 INTER has no obligation to use the contents and materials that are sent for publication in the Portal, nor will it lose the right to use them, even if this right is not exercised by INTER.

3.6 If the User does not agree to the above authorization, or does not have the necessary rights to issue such authorization with respect to content, the User should not send the content to INTER.

#### **4. PRIVACY POLICY**

4.1 The information and materials contained in these pages, and the terms, conditions, and descriptions that appear, are subject to change.

4.2 Unauthorized use of INTER's web sites and systems, including but not limited to unauthorized entry into INTER systems, misuse of passwords, or misuse of any information posted on a site, is strictly prohibited.

4.3 In addition, INTER has the right to reject, prevent or exclude the publication of materials and content sent by Users, in the case it violates any applicable law, including but not limited to privacy rights, publicity rights, intellectual property rights, copyrights, contract rights, or other rights of any person or entity.

4.4 This site may contain links to websites controlled or offered by third parties (non-affiliates of INTER). INTER hereby disclaims liability for any information, materials, products, or services posted or offered at any of the third party sites linked to this website.

4.5 INTER does not endorse or recommend any products or services offered, or any information contained at that web site, nor is INTER liable for any failure of products or services offered or advertised at those sites. Such third party sites may have privacy policies different from those of INTER, and may provide less security than the INTER site.

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## 5. PAYMENTS

### 5.1 Content Purchase

5.1.1 The Users agree to make payment for the Services contracted and that are not made available free of charge by INTER.

5.1.2 The User shall provide, maintain, and update information to make accurate, current, and complete payments as requested by our registration processes. Therefore, the User may not pass as another person or entity, or adulterate his or her identity or affiliation with any person or entity, including the use of the username, password, or other account information of another individual or legal entity, or the name, likeness, voice, image, or photograph of another person.

5.1.3 As part of the application process, your credit card or bank account information may be requested. As a "Member," the User agrees that the prices related to the plans and/or subscription, as well as taxes, sales tax, and any other charges, will be charged to your credit card or debited to your bank account or through a bank slip.

### 5.2 Method of Payment

5.2.1 INTER may charge according to the chosen payment method (such as international credit card, or other method provided by INTER) for any transactions completed, including any applicable taxes. Payment may be subject to additional taxes and exchange rate variations.

5.2.2 The User will be charged when the service purchased is made available for use in the Portal (except if the User cancels before the service is available).

### 5.3 Repentance

5.3.1 The User may desist from the purchase of the content, according to article 2 of Law 8.078/1990 (Brazil), within the legal term of 7 (seven) days counted from the availability of the Services to the User.

5.3.2 The manifestation of the withdrawal must comply with the period of 7 (seven) days, under penalty of refusal of the request. This can be completed through communication channels available on INTER's website.

5.3.3 If the purchase of the Services was made via bank transfer, the return will be made via bank deposit within 60 (sixty) days after the User supplies his or her deposit information.

5.3.4 If the purchase of the content was made via bank transfer, the return will be made via bank deposit after sending all the information for deposit. If your purchase was made by credit card, your return will be made at one time regardless of the number of installments agreed upon for the purchase. The reimbursement period depends on the administrator of your card and may occur in up to two subsequent invoices, as the closing date of the credit card bill. The refund will only be made to the holder of the purchase and cannot be made to third parties.

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5.3.5 For purchases made by Paypal, the value of the purchase will be refunded by INTER to Paypal, The latter will contact the User for the respective return, depending on the payment method chosen.

#### 5.4 Withdrawal

5.4.1 The User may at any time, as per the term of repayment dealt with in item 5.3 of this instrument, request INTER cancel the service purchased in the Portal. In this case, the User will be obliged to pay a termination penalty corresponding to 10% (ten percent) of the total value of the contracted service, calculated on the deadline, if any, remaining for completion of and/or final delivery of the service.

#### 5.5 Impossibility of Delivery

5.5.1 If technical problems unreasonably prevent or delay the delivery of Services, the User's sole and exclusive remedy will be the replacement of the service purchased or the refund of the amount paid, as determined by INTER.

5.5.2 In some instances, INTER may refuse a request for reimbursement, such as if INTER finds evidence of fraud, abuse of reimbursement, or other manipulative behavior that entitles INTER to a corresponding counterclaim.

#### 5.6 Changing Prices

5.6.1 The prices of the Services may be changed at any time.

### 6. **NO WARRANTY**

6.1 The information and materials contained in this site, including text, graphics, links, or other items, are provided "as is," and "as available." INTER does not warrant the accuracy, adequacy, or completeness of this information or these materials and expressly disclaims liability for errors or omissions.

6.2 No warranty of any kind - implied, expressed, or statutory, including but not limited to the warranties of non-infringement of third party rights, title, merchantability, fitness for a particular purpose, and freedom from computer virus - is given in conjunction with the information and materials contained in this site.

### 7. **LIMITATION OF LIABILITY**

7.1 In no event will INTER be liable for any damages, including but not limited to direct or indirect, special, incidental, or consequential damages, losses, or expenses arising in connection with this site or any linked site or use thereof or inability to use by any party.

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7.2 Additionally, in no event will INTER be liable in connection with any failure of performance, error, omission, interruption, defect, delay in operation or transmission, computer virus, or line or system failure, even if INTER, or representatives thereof, are advised of the possibility of such damages, losses or expenses.

## 8. AVAILABILITY

8.1 This site is not intended for distribution to, or use by, any person or entity in any jurisdiction or country where such distribution or use would be contrary to local law or regulation.

## 9. ADDITIONAL TERMS

9.1 Certain sections or pages on this site may contain separate terms and conditions, which are to be considered in addition to these terms and conditions. In the event of a conflict, the additional terms and conditions will govern for those sections or pages.

## 10. NOTICE

10.1 The opinions expressed herein are those of the authors, and do not necessarily reflect the view of INTER.

10.2 The designations employed and the presentation of data do not imply the expression of any opinion whatsoever on the part of INTER or of the authors concerning the legal status of countries, territories, cities, persons, organizations, zones or their authorities, nor on the delimitation of their boundaries.

## 11. SUBMISSIONS

11.1 All information submitted to INTER via this site shall be deemed and remain the property of INTER. INTER shall be free to use, for any purpose, any idea, concept, know-how, or technique contained in information a visitor to this site provides.

11.2 INTER shall not be subject to any obligation of confidentiality regarding submitted information except as agreed to by the INTER entity under a direct customer relationship, or as otherwise specifically agreed to or required by law.

## 12. THE GENERAL

12.1 If any of the provisions under this Agreement is deemed unlawful or invalid in any administrative or judicial proceeding, the unlawful or invalid provision will be interpreted restrictively and will not result in nullification, invalidity, or unenforceability of the remaining provisions hereof.

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www.inter.study  
Email: [inter@inter.study](mailto:inter@inter.study)  
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12.2 Any concession or tolerance for nonperformance of any obligation in connection with this Agreement by either Party, including but not limited grant of any discounts or non-assessment, will not constitute novation, enforceable precedent, tacit amendment of the terms and conditions hereunder, waiver of rights, or acquisition of a right by the other Party.

12.3 NOTIFICATIONS. All notifications, notices, or communications in respect of this Agreement will be submitted by one of the Parties to the other in writing, either by registered mail, through a Registry Office of Deeds and Documents, or by email (with verification of receipt), in care of the designated persons or any other persons communicated by either Party to the other Party at any time."

### 13. LEGISLATION AND VENUE

13.1 These Terms shall be governed by, construed, and enforced in accordance with the laws of the Federative Republic of Brazil, regardless of how those laws may conflict with the laws of other states or countries. It is the jurisdiction of the County of São Paulo, State of São Paulo to resolve any disputes or controversies arising out of these Terms of Use.

#### NOTE

By accessing this website and any of its pages, the User automatically accepts all Terms and Conditions set forth herein. The User should close his/her browser to indicate that the User should exit the site if he/she does not accept the Terms and Conditions.

These Terms may be updated or changed at any time.

Should you have any questions or problems related to the Site/Portal, please contact us at: [inter@inter.study](mailto:inter@inter.study).

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